

Retail Technology Conclave (ReTechCon) 2018	
Theme - Intelligent Retail: What is Smart	
Venue: Hotel Renaissance (Convention Centre), Mumbai	
Day 1 - 12th June 2018	
Timing	GRAND BALLROOM
08:00 - 09:30	Registration & Breakfast
09:30 - 09:35	National Anthem
09:35 - 09:40	Lamp Lighting
09:45 - 10:00	Special Address
	B.S. Nagesh , Chairman-RAI, Founder - TRRAIN
10:00 - 10:05	ReTechCon 2018 - Curtain Raiser
	Dr. Hitesh Bhatt , Director - Marketing & Communications, RAI
10:05 - 10:25	Keynote Address
	Ashish Chauhan , MD & CEO, BSE (Bombay Stock Exchange)
10:30 - 10:50	Special Address
	Debjani Ghosh , President, NASSCOM
10:55 - 11:40	Intelligent Retail: What is Smart
	Moderator: B.S. Nagesh , Chairman-RAI, Founder - TRRAIN
	Ashish Chauhan , MD & CEO, BSE (Bombay Stock Exchange)
	Ashwin Khasgiwala , CFO, Reliance Retail Ltd.
	Sadashiv Nayak , CEO, Big Bazaar
11:40 - 11:43	Launch of the RAI - Octane Knowledge Report 'Eyeing Consumer Intelligence in Retail'
11:45 - 11:55	7 Principles of Harmony: Achieving the Best Results with AI and Human Agents
	Rahul Sharma , Director, Managing Director (India & SAARC), LogMeIn
12:00 - 12:10	Winning the Customer War With Omnichannel Customer Experience
	KT Prasad , Country Director, Zendesk
12:15 - 13:00	Future of Customer Experience - Winning the Customer War in a World of AI, Bots and Automation
	Moderator : Ajay Aggarwal , Retail Entrepreneur & Evangelist
	Anil Shankar , VP – Solutions & Technology, Shoppers Stop Ltd
	KT Prasad , Country Director, Zendesk
	Rahul Sharma , Director, Managing Director (India & SAARC), LogMeIn
	Sandeep Kulhalli , Sr. Vice President- Retail and Marketing-Jewelry Divison, Titan Company Ltd.
	Vikram Idnani , Sr. VP & Head - IT, Reliance Retail Ltd.
13:05 - 13:35	Is Modern Consumer ready to adopt Cryptocurrencies and Blockchain in daily life
	Sanjay Mehta , Angel Investor
	Moderator: Ranjit Satyanath , Head - Technology Ops, Infiniti Retail Ltd., Croma - A TATA Enterprise
13:35 - 14:35	Lunch & Networking break
14:35 - 14:40	Growing and Profiting in Retail from Artificial Intelligence
	Ganesh Subramanian , Founder and CEO, Stylumia Intelligence Technology Private Ltd.
14:45 - 14:50	Cross-Channel Customer Journeys for Validated Learning and ROI Focused Outcomes
	Kunal Tomar , General Manager, Cheetah Digital
14:55 - 15:40	Customer Engagement in the Digital First World
	Moderator: Dheeraj Arora , Vice President - Modern Trade, eCommerce & Institutional Business, HUL
	Ankur Mittal , Vice President, Digital Technology Target Corporation, India
	Anil Menon , Head-IT, Trent Hypermarket Ltd. (Star Bazaar)
	Kiran Komatla , VP - IT, Burger King India Pvt.Ltd.
	Kunal Mehta , GM - IT, Raymond Ltd
	Kunal Tomar , General Manager, Cheetah Digital
	Sandeep Mistry , Head - IT - Aditya Birla Fashion and Retail Ltd - Pantaloons

Day 1 - 12th June 2018

Timing	GRAND BALLROOM
15:40 - 15:45	Technological Strategies To Redefine Retail
	Surendra Nayak , Head - Sales & Marketing, Logic ERP Solutions Pvt. Ltd.
15:50 - 15:55	"No Regrets" - How to approach technology transformation that puts the customer first
	Anil Patel , CEO, HotWax Commerce
16:00 - 16:10	Knowledge Report - Eyeing Consumer Intelligence in Retail
	Punit Modhgil , Chief Marketing Officer, ValueFirst Digital Media Pvt. Ltd.
16:15 - 16:25	Presentation
	Pramila Nair , Enterprise Sales Lead & Printer Lead, Honeywell International India Pvt Ltd.
16:30 - 17:30	Point of Sales or Point of Experience- The Transformation
	Moderator: Anil Shankar , VP – Solutions & Technology, Shoppers Stop Ltd
	Amit Chaudhary , Co- Founder & COO, Lenskart
	Baskaramoorthy D , Vice President - Sales, Posiflex Technology India Pvt. Ltd.
	Dewang Neralla , MD & CEO, Atom Technologies
	Pooraan Jaiswal , Group CTO, TBZ (Tribhovandas Bhimji Zaveri Ltd.)
	Sunil Nair , Sr VP - Technology and Biz Solutions , SPAR India (Spar Netherlands & Landmark Group Venture)
	Sunil Khosla , Executive Vice President – Sales & Marketing, India Transact Services Ltd.
	Swarndeeep Singh , Managing Director, Logic ERP Solutions Pvt. Ltd
15:30 - 16:15	Roundtable on - The Future of Retail: More Tech and More Human (Venue - Jasmine)
	Moderator: Sahil Singh , Head - Strategic Business, Zendesk
	Amit Sarda , MD, Soulflower
	Ashok Kumar K , Director, Prakash Retail
	Bhupesh Dinger , Director & Chief Executive Officer, Enrich Hair & Skin Solutions Pvt Ltd
	Kapil Sharma , Owner, Kapil's Salon
	Nayan Satiya , CIO, Total Sports & Fitness Solutions Pvt Ltd
	Palani Subbiah , CTO, Wellness Forever Medicare Pvt Ltd
	Rahul Khona , Sr. Manager - Digital Innovations & Technology, Tata Starbucks Pvt Ltd
	Samir Srivastav , Chief Executive Officer, JCB Salons Private Ltd
	Shibu Philips , Head-Marketing, Lulu Shopping Mall
	T Anupam , Vice President-Mall, Oberoi Realty Ltd
	Vikas Bissa , Marketing Head (Retail), Raymond Ltd
	Vivek Mendonsa , Director-Marketing, Lawrence & Mayo
14:30 - 17:30	Final Round of Rotech Startup Awards 2018 (Venue - Powai Ballroom)
17:30 - 19:30	RAI Member Express (Venue - Powai Ballroom)
19:30 - 19:45	Special Address on The Way to Everest is not a Yellow Brick Road (Venue - Grand Ballroom)
	Venkatesh Maheshwari , Sr Vice President, Aditya Birla Fashions and Retail Ltd
19:45 - 20:00	Felicitation Ceremony of Retail Startup Awards 2018 (Venue - Grand Ballroom, By Invitation Only)
20:00 onwards	Networking Dinner with Cocktails (Venue - Grand Ballroom, By Invitation Only)

DAY 2 - 13th June 2018

Timing	GRAND BALLROOM
08:30 - 10:00	Registration & Breakfast
10:00 - 10:05	ReTechCon 2018 - Setting the Tone
	Dr. Hitesh Bhatt , Director - Marketing & Communications, RAI
10:05 - 10:35	Keynote Address
	Govind Shrikhande , MD, Shoppers Stop Ltd.
10:35 - 11:05	One to One Session
	Rakesh Biyani , Joint Managing Director, Future Retail Ltd. in conversation with Kumar Rajagopalan , CEO, RAI
11:10 - 11:30	Special Address
	K S Viswanathan , Vice President (Industry Initiatives), NASSCOM
11:35 - 12:20	Making AI Work - Both Brick and Click
	Moderator: K S Viswanathan , Vice President (Industry Initiatives), NASSCOM
	Abel Correa , Centre Head, Symphony Retail AI
	Ganesh Subramanian , Founder and CEO, Stylumia Intelligence Technology Private Ltd.
	K.K. Dakhara , Vertical Head - Retail, Prama Hikvision India Pvt. Ltd.
	Piyush Kumar Chowhan , Vice President and CIO, Arvind Lifestyle Brands Ltd.
	Ranjan Sharma , CIO, Head - SCM, Captive eCommerce business & QA, Vero Moda, Jack & Jones, ONLY (Bestseller Retail India Pvt Ltd)
12:25 - 12:35	Use of Technology in Retail for Global Market
	Jen Millard , CRO, Wooqer
12:40 - 13:25	How Internet of Things Enables Experience Based Retailing
	Moderator: Siju Narayan , GM-APAC, Loyalty Juggernaut Inc.
	Hozefa Attari , Co-Founder, Networkbay Retail
	Manoj Patel , Deputy CIO, House of Anita Dongre Ltd.
	Sandeep Jabbal , VP - IT, Dominoz Pizza, Dunkin Donuts (Jubilant FoodWorks Ltd)
	Shirish Kalamkar , GM - IT, ALDO, La Senza, Beverly Hills Polo Club (Major Brands India Private Ltd.)
	Sudhir Tiwari , Head - IT, Godrej Nature's Basket Ltd.
13:25 - 14:25	Lunch & Networking break
14:25 - 14:30	Introducing RAI GlobalLinker - A Powerful Retailer-Focused Business Networking Platform Dedicated to Helping Retailers Grow
	Kumar Rajagopalan , CEO, RAI; Sameer Vakil , Cofounder & Chief Executive Officer DigiVation & GlobalLinker
14:30 - 15:15	Complex World of Social Media, Loyalty and Customer Data
	Moderator: Subhajit Mazumder , Director, KPMG
	Mohit Dhanjal , Director - Retail, Raymond Ltd
	Mukesh Singh , Founder, ZopNow
	Patrik Antoni , Deputy Country Manager, IKEA India
	Sahil Singh , Head - Strategic Business, Zendesk
15:15 - 16:00	Retail Technology: A peek into the Future
	Moderator: Kumar Rajagopalan , CEO, RAI
	Kapil Chawla , Industry Head – Retail & Consumer, Cisco- India & SAARC, CISCO
	Prashobh Chandralayam , Executive Director & Partner, IBM India Private Ltd.
	Samik Roy , Country Head, Microsoft Dynamics (Applications) Business, Microsoft India
	Santosh Pathak , Head-Client Services, Infosys
	Rahul Mattoo , GM & Vertical Head- HLS, ITES & Consumer, Wipro Infotech
16:05 - 16:35	Meet the Gen - Z Shoppers
	Meet the Generation Z shoppers. Let us hear from them what kind of shopping experiences they seek. Believe us, they are clear about what they want. This is an attempt to understand their priorities, their thought process as a consumer, their wants and influences. Let us decipher what technologies we need to look at, to win these consumers of the future.
16:40 - 16:45	Felicitatation of RAI's Technology Committee
16:45 - 16:50	Vote of Thanks
	Dr. Hitesh Bhatt , Director - Marketing & Communications, RAI