

TM

Retail Technology Conclave)

24 - 25 September 2024 JW Marriott Mumbai Sahar

Programme Agenda

| Timing | GRAND BALLROOM |
|---------------|---|
| 08:30 - 10:00 | Registration & Breakfast |
| 09:45 onwards | National Anthem & Opening Ceremony |
| 10:00 - 10:10 | Chairman's Address |
| | Bijou Kurien, Chairman, Retailers Association of India |
| 10:10 - 10:15 | CEO's Address |
| | Kumar Rajagopalan, CEO, Retailers Association of India |
| 10:15 - 10:20 | ReTechCon 2024 - Curtain Raiser |
| | Dr. Hitesh Bhatt, Director - Marketing & Communications, Retailers Association of India, Editorial Direcor, STOrai |
| 10:25 - 11:15 | Panel Discussion on Turning Shoppers Into Fans With Memorable Experiences |
| | Moderator: Bijou Kurien, Chairman, Retailers Association of India |
| | Avnish Kumar, Managing Director, Neeru's |
| | Biju Kassim, CEO - Beauty Business, Shoppers Stop Ltd. |
| | Dhimant Bakshi, CEO, Imagicaa |
| | K Radhakrishnan, Director, StarQuik - A TATA Enterprise |
| | Sanjay Vakharia, CEO, Spykar Lifestyles Pvt. Ltd. |
| 11:15 - 11:30 | Presentation on Revolutionizing Retail Operations with EMM: Enhancing Efficiency and Security for Modern Retailers |
| | Mustafa Ebadi, COO, SOTI Inc. |
| 11:30 - 11:35 | Presentation on Comprehensive Retail Solutions - CORE by TVS Electronics |
| | Srikanth Raghvan, Head - Retail Sales, TVS Electronics Ltd. |
| 11:35 - 11:40 | Presentation on Avery Dennison - Solutions-Connected Products and Supply Chains |
| | Navnish Saurabh, Sr. Manager Market Development, Avery Dennison |
| 11:40 - 11:50 | Partner Presentation by Bhumi World Factory Outlet |
| | |
| 11:50 - 11:55 | Presentation on Transforming Retail Space with Revolutionary LG Digital Signage Solutions |
| | Sanjay Soni, Senior General Manager, Project Head - Business Solutions, LG Electronics India |
| 12:00 - 12:05 | Presentation on Shaping the Future of Retail: Driving Digital Transformation |
| | Tej Singh Rathore, Sales Director, Advantech Raiser |
| 12:05 - 12:20 | Bestseller Supply Chain Presentation |
| | Ranjan Sharma, CIO & Head - Supply Chain, Bestseller India |
| 12:20 - 12:25 | Presentation on RFID: A MUST HAVE IN MODERN RETAIL |
| | Gautam Gupta, Director, TagID Solutions Pvt. Ltd. |
| 12:30 - 12:45 | Presentation on Changing Dynamics of Supply Chain in the Retail Process |
| | K Radhakrishnan, Director, StarQuik - A TATA Enterprise |
| 12:45 - 13:00 | Fireside Chat on Through the Lens: Spec-tacular Growth of Specsmaker in a Crowded Market |
| | Pratik Shah, CEO & Founder, Specsmakers |
| | Moderator: Dr. Hitesh Bhatt, Director - Marketing & Communications, Retailers Association of India, Editorial Direcor, STOrai |
| 13:00 - 14:00 | Lunch & Networking break |







| Timing | GRAND BALLROOM |
|---------------|--|
| 14:05 - 14:10 | Presentation on Transforming Stores, Boosting Sales! |
| | Deepak Singh, Director & CEO, Saturo Technologies Pvt. Ltd. |
| 14:10 - 14:20 | Presentation |
| | Sanket Save, AVP - Sales (India- West Region), Route Mobile Limited |
| 14:25 - 15:25 | Panel Discussion on Big Data, Bigger Impact: How Retailers Are Winning with Data-Driven Insights |
| | Moderator: Niraj Jaipuria, Founder, Director, BIRetail Ltd. |
| | Anand Tomar, Head - IT, McDonalds India (HRPL) |
| | Lokesh Wagadre, VP & Head-IT, Kaya Ltd. |
| | Prakash Patel, MD, Bhumi World Factory Outlet |
| | Rajendra Kalkar, Business Head Retail & Hospitality, Adani Realty |
| | Rishi Agarwal, Brand Director, Neo Stretch |
| | Subramaniam Thiruppathi, Sales Director- India and Subcontinent, Zebra Technologies India Pvt. Ltd. |
| 15:25 - 15:30 | Presentation on Customer Care Service for Retail Sector |
| | Shakti Singh Rathore, Director, OneCX Techservices Pvt. Ltd. |
| 15:30 - 15:35 | Presentation on The Future of Retail Efficiency: Pazo's AI-Powered Operational Excellence |
| | Sharjeel Ahmed, CEO & Co-Founder, Pazo Innovations Pvt. Ltd. |
| 15:35 - 16:35 | Panel Discussion on Beyond the Hype: Digital Transformation That Truly Revolutionizes Retail |
| | Moderator: Ajay Aggarwal, Managing Partner, Seacom Next |
| | Brinold Almeida, IT Lead, Graviss Foods Pvt. Ltd. (Baskin Robbins) |
| | Indresh Pradhan, Chief Information Officer, Apparel Group India Pvt. Ltd. |
| | Pooraan Jaiswal, Group CIO, TBZ |
| | Karan Singla, COO, The Sleep Company |
| | Mustafa Ebadi, COO, SOTI Inc. |
| | Hemendu Sinha, Senior VP & Business Head - B2B -ID, B2B2C & B2B - IT, LG Electronics India |
| 16:40 - 16:45 | Presentation on Transforming Businesses in the Retail Sector with Innovation and Technology |
| | Bharati Nathwani, Co-Founder & CEO, Millennia Digital Ventures |
| 16:45 - 17:45 | Panel Disscussion on AI Unleashed: Transforming Retail with Smarter, Faster, and More Personalized Solutions |
| | Moderator: Vipin Gupta, Partner - Technology Consulting, Ernst & Young |
| | Jagpreet Pabla, GM - Product & Technology, McDonald's India |
| | Ranjan Sharma, CIO & Head - Supply Chain, Bestseller India |
| | Srikaanth Viswanathan, VP & CTO, TVS Electronics Ltd |
| | Sujoy Mitra, Head Technology, Tim Hortons India |
| | Suresh Baroth, CEO, Delopt |
| | Vikram Idnani, President - Chief Information Officer, Landmark Group |

| Timing | STUDIO - 1 |
|---------------|---|
| 14:30 - 16:30 | Final Round of ReTech Startup Awards 2024 |

| 19:00 - 19:45 | Retech Startup Awards 2024 & Felicitation of Tech Leaders |
|---------------|---|
| | |
| 19:45 - 20:30 | Entertainment Night with Comic Mentalist and Magician Sanchit Batra |
| | |
| 20:30 onwards | Networking Dinner & Cocktails with Live Music |

| Timing | ROYAL BALLROOM |
|---------------|--|
| 14:00 - 14:10 | Presentation on Future of Healthcare |
| | Dr. Sujit Paul, Group CEO, Zota Healthcare |
| 14:10 - 15:10 | Panel Discussion on The Omnichannel Magic: Creating Seamless Shopping Journeys That Wow |
| | Moderator: Ranjit Satyanath, Partner, Seacom Next |
| | Anirban Chakraborti, SVP, Technology & Head, Ecommerce Business, Sangeetha Mobiles Pvt. Ltd. |
| | Ankita Singh, Director - Sales, Clickpost |
| | Chris Tseng, Asia Partnership Leader, monday.com |
| | Haarshal Thakker, VP - Omni Channel Hyperlocal Business, Wellness Forever Medicare Ltd. |
| | Nilesh Mehra, Advisory Director- New Retail Business, Donear Industries Limited |
| | N.P. Singh, Director, Samsonite South Asia Pvt. Ltd. |
| | Satish Karunakaran, Director - Transformation, Pepe Jeans |
| 15:15 - 16:15 | Panel Discussion on Retail's Next Big Thing: Emerging Tech That's Set to Disrupt the Industry |
| | Moderator: Siju Narayan, Chief Experience Officer, RexEmptor Consult LLP |
| | Anil Menon, CIO, LuLu Group India |
| | Ashim Ashok Patil, MD & CEO, i-TEK RFID |
| | Dr. Biswajit Rath, Head Analytics, CRM & Digital Development, Raymond Ltd. |
| | Kiran Komatla, Group CTO, Restaurant Brand Asia Ltd. (Burger King) |
| | Sanjay Chakraborty, Chief Digital Officer, Adani Realty |
| | Tirthankar Kshetrimayum, Technical Marketing Lead - RFID South Asia and Middle East, Avery Dennison |
| 16:15 - 17:15 | Panel Discussion on Building the Ultimate Digital Customer Base: Strategies That Drive Growth and Loyalty |
| | Moderator: Dr. Hitesh Bhatt, Director - Marketing & Communication, Retailers Association of India, Editorial Direcor, STOrai |
| | Avadhoot Hinge, Associate Vice President - Global Customer Success, Route Mobile Limited |
| | Nikhil Bhushan, Chief Technology Officer, Tata Starbucks |
| | Nishant Nayyar, VP and Head of Marketing, Kaya Limited |
| | Palanidurai Subbiah, VP - Digital & IT, Wellness Forever |
| | Prashant Bokil, Group CTO & CISO, Finquest Group of Companies |
| | Vinod Kapote, Head - IT, Trent Ltd. |

| Timing | GRAND BALLROOM |
|---------------|--|
| 09:00 - 09:45 | Registration & Breakfast |
| 09:45 - 10:15 | Special Address |
| | Vikram Idnani, President - Chief Information Officer, Landmark Group |
| 10:15 - 10:30 | Special Address |
| | Meghna Apparao, Director - E-commerce, Meta |
| 10:30- 11:30 | Panel Discussion on Mastering Omnichannel Strategies with Insight-Driven Marketing |
| | Moderator: Dr. Hitesh Bhatt, Director - Marketing & Communications, RAI; Editorial Director - STOrai |
| | Ashish Dewan, Sr. Director - Sales, Nua |
| | Dr. Dev Narayan Sarkar, Senior Vice President, Godrej Interio (B2C) |
| | Jiten Mahendra, Customer Care Associate & Chief Marketing Officer, Shoppers Stop Ltd. |
| | Murali Krishnan, CMO & Co-Founder, Wow! Momo Foods Pvt. Ltd. |
| | Sanjay Kumar Tripathi, CDO & Head - IT, Bestseller India |
| 11:30 - 11:45 | Keynote Address for Supply Chain Track |
| | Praveen Shrikhande, Chief Digital & Information Officer, Aditya Birla Fashion and Retail Ltd. |
| 11:45 - 12:45 | Panel Discussion on How AI is Accelerating the Evolution of the Supply Chain! |
| | Moderator: Ajay Aggarwal, Managing Partner, Seacom Next |
| | Amol Prasadi, Head - SCM & Procurement, Metro Brands Ltd. |
| | Kumar Gaurav, Head of Supply Chain, Croma (Infiniti Retail Ltd.) |
| | Praveen Shrikhande, Chief Digital & Information Officer, Aditya Birla Fashion and Retail Ltd. |
| | Sandiip Kothaari, Ph.D., CTO, Speciality Group |
| | Shailesh Solkar, Head - Merchandising & Supply Chain, Trent Ltd. |
| 13:00 - 14:15 | Lunch & Networking break |

| | GRAND BALLROOM - D2C Summit |
|---------------|--|
| 14:20 - 14:25 | Presentations on AI Accelerators for Retail Industry |
| | Prashant Pansare, Chief Revenue Officer, Zvolv |
| 14:30 - 15:30 | Panel Discussion on Navigating the Digital-First Future with D2C Brands Leading Consumer Engagement |
| | Moderator: Dr. Hitesh Bhatt, Director - Marketing & Communications, RAI; Editorial Director - STOrai |
| | Amar Preet Singh, Co-Founder, Neeman's |
| | Madhumitha Udaykumar, Co-Founder, The Indus Valley |
| | Parul Gulati, Founder, Nish Hair |
| | Priyanka Nawani, Founder, Flicka Cosmetics |
| | Tarun Sharma, Co-Founder & CEO, mCaffeine |
| 15:30 - 15:50 | Fireside chat on Consumer Transformation And Key Trends That Are Reshaping The Retail World |
| | Rishabh Mariwala, Managing Partner, Sharrp Ventures |
| | Moderator: Dr. Hitesh Bhatt, Director - Marketing & Communications, RAI; Editorial Director - STOrai |
| 15:50 - 16:50 | Panel Discussion on Fuelling D2C Growth with Venture Capitalist Support and Strategic Investments |
| | Moderator: Bijou Kurien, Chairman, Retailers Association of India |
| | Aashish Vanigota, Principal - Investments, IvyCap Ventures |
| | Akash Zaveri, Co-Founder, Plix |
| | Akshay Varma, Co-Founder, Beco |
| | Anand Shankar, SVP - Investment, Sharrp Venture |
| | Bhawna B, Co-Founder, We Founder Circle |
| | Nimisha Nagarsekar, Partner, CFO & COO, Sixth Sense |
| | Piyush Goenka, Founder & Managing Partner, Prath Ventures |
| 16:50 - 17:50 | Panel Discussion on Redefining Retail Across India Through D2C Innovations |
| | Moderator: Siju Narayan, Chief Experience Officer, RexEmptor Consult LLP |
| | Arihant Jain, Co-Founder, Conscious Mithaiwala |
| | Jyoti Bharadwaj, Founder, TeaFit |
| | Ninad Umargekar, Co-Founder, HEllO Modern Luxury Gear |
| | Parag Agarwal, Co-Founder & CEO, Fiona Diamonds |
| | Vaani Chugh, Co-Founder, D'chica |
| | Yash Kotak, Co-Founder, BOHECO |
| 17:50 - 18:00 | Vote of Thanks |
| | Dr. Hitesh Bhatt, Director - Marketing & Communications, RAI; Editorial Director - STOrai |

| Timing | ROYAL BALLROOM - D2C SUMMIT |
|---------------|---|
| 10:25 - 10:30 | D2C Summit 2024 - Setting the Tone |
| | Dr. Hitesh Bhatt, Director - Marketing & Communication, Retailers Association of India, Editorial Direcor, STOrai |
| 10:30 - 11:30 | Panel Discussion on The Evolution of D2C Brands into Omnichannel Powerhouses |
| | Moderator: Kumar Rajagopalan, CEO, Retailers Association of India |
| | Abhishe Daga, Co-Founder, Nasher Miles |
| | Amit Sarda, Managing Director, Soulflower |
| | Jasmit Tibb, Managing Director, Tibb's Frankie |
| | Pradeep Krishnakumar, Co-Founder, Zouk |
| | Siddhartha Gondal, Co-Founder, XYXX Apparel |
| 11:30 -12:30 | Panel Discussion on Winning in a Competitive Online Ecosystem with D2C Brand Strategies |
| | Moderator: Arjun Vaidya, Co-Founder, V3 Ventures |
| | Arjun Rastogi, Co-Founder, Naagin |
| | Bhuman Dani, Co-Founder & CEO, WickedGud |
| | Chirag Kenia, Co-Founder & CEO, Urban Platter |
| | Dhruv Toshniwal, Co-Founder & CEO, The Pant Project |
| | Sujata Biswas, Co-Founder, Suta |
| | Pratik Mukherjee, Head of Business - Beauty, House of Masaba |
| 13:00- 14:00 | Lunch & Networking break |

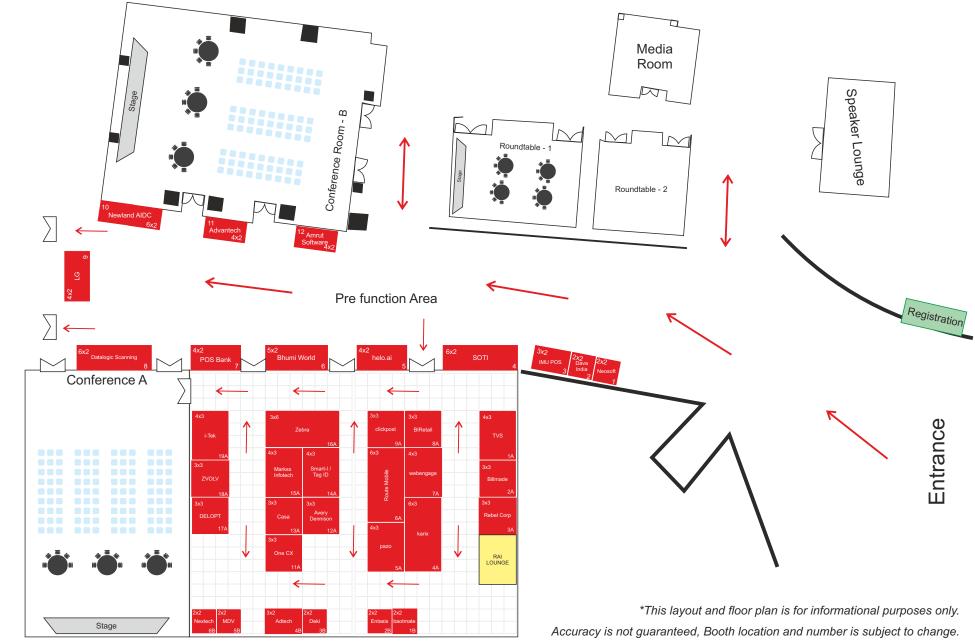


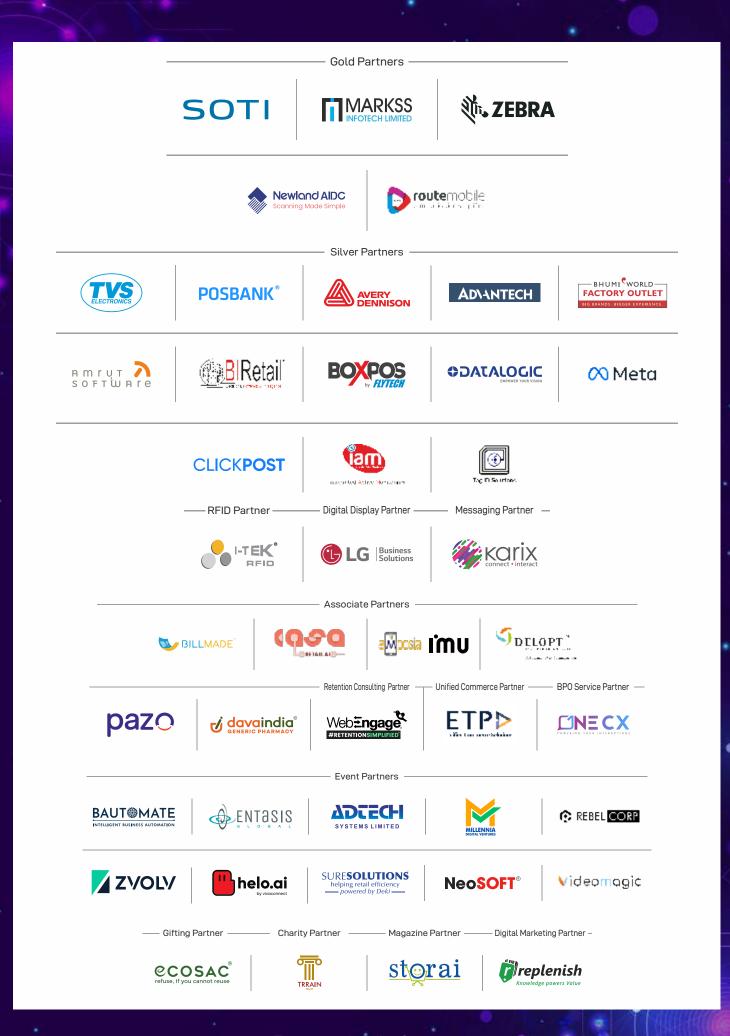
LUNCH AREA

Retail Technology Conclave (ReTechCon) 2024

24 - 25 September, 2024 | JW Marriott Mumbai Sahar







For more details, Contact:

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