



Presents



TM

ReTechCon
(Retail Technology Conclave)

THEME

**TECHNOLOGY-DRIVEN LEADERSHIP:
THE ALGORITHM OF SUCCESS**

18th-19th September 2019

Renaissance Mumbai Convention Centre Hotel, Mumbai

PROGRAMME AGENDA

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Day 1 - 18th September 2019	
Timing	GRAND BALLROOM
08:30 - 10:00	Registration & Breakfast
10:00 - 10:05	National Anthem
10:05 - 10:15	Opening Address
	Kumar Rajagopalan , CEO, Retailers Association of India
10:20 - 10:25	ReTechCon 2019 - Curtain Raiser
	Dr. Hitesh Bhatt , Director - Marketing & Communication, Retailers Association of India
10:30 - 11:15	Customer Experience: The Competitive Advantage
	Moderator: Vishal Jain , Partner, Deloitte India
	Anil Shankar , VP - Solutions & Technology, Shoppers Stop Ltd.
	Samik Roy , Country Head (Modern Workplace), Microsoft India
	Sauvik Banerjee , Tata Group Technology and Digital Leadership
	Vikram Idnani , Sr. VP and Head - IT, Reliance Retail Ltd.
11:20 - 11:35	Reimagine Retail
	Raj Raguneethan , Regional Business Leader, Retail & Consumer Goods Microsoft Corporation, Asia
11:40 - 12:00	Special Address
	Keshav Muruges , Chairman - NASSCOM; Group CEO - WNS Global Services
12:05 - 12:50	Tech-Driven Innovation: Powering Business, Enabling Growth
	Moderator: Satyen Makhija , Partner, Intelligent Automation and Emerging Technology, KPMG India
	Ashish Bahal , National Lighting Applications Lead, Signify Innovations Pvt. Ltd. (Formerly Philips Lighting)
	Jashbir Morzaria , Head IT, Trent Hypermarket Pvt. Ltd. (Star Bazaar)
	Kunal Mehta , GM - IT, Raymond Ltd. - Lifestyle Business
	Sandeep Jabbal , VP - IT, Jubilant FoodWorks Ltd.
	Yeshab Giri , VP, Randstad Technologies and Specialties
12:50 - 13:00	Experience Architecture — The Foundation of Consumer-Facing Technology
	Sauvik Banerjee , Tata Group Technology and Digital Leadership
13:00 - 14:15	Lunch & Networking break
14:20 - 15:20	Omni-Channel Retail: Cross-Channel Strategies that Work for Customer Delight
	Moderator: Ranjit Satyanath , Head - Technology Ops, Infiniti Retail Ltd. , Croma - A TATA Enterprise
	Anil Menon , GM-IT Innovation, Tata Starbucks Pvt. Ltd.
	Baskaramoorthy D , Vice President - Sales, Posiflex Technology India Pvt. Ltd.
	Shirish Kalamkar , GM - IT, Major Brands India Pvt. Ltd.
	Vinod Kapote , Head - IT, Trent Ltd.
	Vishal Kapil , CTO, Marks and Spencer Reliance India Ltd.
	Vikas C. Raykar , Senior Researcher, STSM and Manager, Retail and Distribution, Industries Research, IBM Research
15:25 - 15:35	Frictionless Checkouts
	Baskaramoorthy D , VP - Sales, Posiflex Technology India Pvt. Ltd.
15:40 - 15:50	Digital Retail Transformation: Successful Customer Experience Strategy through Technology
	Anurag Sehgal , MD, Experiential Design Lab Pvt. Ltd.
15:50 - 16:10	Tea and Coffee Break
16:10 - 16:15	In-Store Technology Solutions by DELOPT
	Kumarswamy Hiremath , Head Sales and Marketing- Retail Technology, Delopt
16:20 - 16:25	Transforming Retail, One Step at a Time
	Kumar Vembu , Founder & CEO, Gofrugal
16:30 - 17:15	Technology-Driven Leadership: The Algorithm of Success
	Moderator: Kumar Rajagopalan , CEO, Retailers Association of India
	Ashwin Khasgiwala , Director, Reliance Brands Ltd. and Chief Operations Controller, Reliance Retail Ltd.
	Gaurav Mahajan , President - Apparel, Raymond Ltd.
	Raj Raguneethan , Regional Business Leader, Retail & Consumer Goods Microsoft Corporation, Asia
	Rakesh Biyani , Joint Managing Director, Future Retail Ltd.
	Vineet Gautam , Country Head, Bestseller Retail India Pvt. Ltd.
15:30 - 16:30	Next Generation in Customer Experience- Workshop by Microsoft (Venue - Lotus)
Speakers	Shaleen Verma , Sr Technical Specialist, Microsoft India
	Sagar Mehta , Solution Consultant - Digital Experience Business, Adobe
14:30 - 16:30	Final Round of Retech Startup Awards 2019 (Venue - Powai Ballroom)
19:45 - 20:00	Felicitation Ceremony of Retail Startup Awards 2019 (Venue - Grand Ballroom, By Invitation Only)
20:00 onwards	Networking Dinner with Cocktails (Venue - Grand Ballroom, By Invitation Only)

PROGRAMME AGENDA

Day 2 - 19th September 2019

Timing	GRAND BALLROOM
08:30 - 10:00	Registration & Breakfast
10:00 - 10:05	ReTechCon 2019- Setting The Tone
	Dr. Hitesh Bhatt , Director - Marketing & Communication, RAI
10:05 - 10:50	Future Focus: Rethinking Retail with RPA, AI and ML
	Moderator: Ajay Aggarwal , Retail E-Commerce Entrepreneur, Advisor & Mentor
	Hemendu Sinha , VP and Business Head - B2B, LG India
	KK Dakhara , Vertical Head, Prama Hikvision India Pvt. Ltd.
	Sandeep Jabbal , VP - IT, Jubilant FoodWorks Ltd.
	Sandeep Mistry , Head - IT, Pantaloons (Aditya Birla Fashion and Retail Ltd.)
10:50 - 11:00	Digital Signage in Retail
	Sanjay Soni , Head – Retail & Corporate Vertical Business, LG India
11:00 - 11:15	Data and AI in Retail: Break Through the Hype
	Pravin Srinivasan , Director - Sales, Retail and Growth, Microsoft India
11:20 - 11:35	From Food to FoodTech - McDonald's Journey to Being a Technology Leader
	Akshay Jatia , Director - IT and Brand Extensions, McDonald's India (Hardcastle Restaurants Pvt. Ltd.)
11:40 - 11:45	Realizing the Future of Signage in Retail Industry
	Ravi Batra , DGM - Solution Business, Panasonic
11:50 - 12:05	TechXcellence: How Bigbasket Uses Technology to Achieve Zero Error Operations
	Amit Verma , Director, Bigbasket.com
12:05 - 12:15	Fashion & Sustainability
	Prashobh Chandralayam , ED and Partner, IBM India Pvt. Ltd.
12:15 - 13:00	Unlocking Supply Chain Potential for Speed, Transparency & Reliability
	Moderator: Siju Narayan , GM-APAC, Loyalty Juggernaut Inc.
	Abhijit Khatu , GM, ID Fresh Food India Pvt. Ltd.
	Lt Col Vijay Nair , Head Distribution and Logistics, Reliance Retail Ltd. (Digital)
	Meheriar Patel , Group CTO, Jeena & Company
	Ranjan Sharma , CIO, Head - SCM, Captive eCommerce Business and QA, Bestseller Retail India Pvt. Ltd.
13:00 - 14:00	Lunch & Networking break
14:00 - 14:45	Digital Commerce: Transforming India's Consumption Story
	Moderator: Sunil Khosla , EVP- Sales and Marketing, Head – Digital Business - Retail, India Transact Services Limited (AGS)
	Kiran Komatla , Sr. VP - IT, Burger King India Pvt. Ltd.
	Pooraan Jaiswal , Group CTO, TBZ (Tribhovandas Bhimji Zaveri Ltd.)
	Manoj Patel , Deputy CIO, House of Anita Dongre Ltd.
	Sarfaraz Miller , Head - IT, Celio India
	Sujoy Mitra , Head - Business Technology, Hometown (Praxis Home Retail Ltd., Future Group)
14:45 - 14:50	Smart Security Solutions for Retail
	Nimish Kumar Vishnoi , Manager-Product and Strategy, Securico
14:50 - 15:00	When Blackberrys went Digital: Journey & Business Impact
	Harcharan Singh , CIO, Blackberrys
15:00 - 15:10	Changing Phase of Digital Commerce in India
	K Radhakrishnan , CEO, StarQuik (TATA Group)
15:15 - 16:15	New Age Marketing – Beyond Discounts: Personalised, Engaging, Digital
	Moderator: Kaveri Misra , Industry Strategist, Adobe Systems
	Abhimanyu Lal , Chief Product Officer & Business Head, Pepperfry
	Arvind R P , Director – Marketing & Communications, McDonald's India (West and South)
	Monica Singh , Head Marketing & PR, Bestseller Retail India Pvt. Ltd. (Vero Moda, Jack & Jones, ONLY)
	Pravin Srinivasan , Director - Sales, Retail and Growth, Microsoft India
	Rajiv Nair , CEO, Kaya Ltd.
	Suhail Sattar , Director, Basics (HASBRO Clothing Pvt. Ltd.)
	Vivek Kapoor , Co- Founder, Dineout
16:20 - 17:05	COMMANDMENTS OF NEW RETAIL – Consumer Wishlist
	Retail as an industry is in the throes of a massive customer-driven digital transformation. This session will be a no-holds barred, straight from the heart conversation with real customers that shall help set the stage to distil the critical commandments of NEW RETAIL.
16:55 - 17:00	Vote of Thanks
	Dr. Hitesh Bhatt , Director - Marketing & Communication, RAI

PROGRAMME AGENDA

Day 2: Venue - Jasmine	
08:30 - 10:00	Registration & Breakfast
10:00 - 13:00	RETECHCON SME - Managing Business Growth with People, Process & Technology
Supermarket	Chandrakant Ravriya , Nikita Store
	Haresh Bhanushali , Momiya Low Price
	Vijay Vora , Baniya Chacha
	Hiten Shah , Heerson
F&B	Mohammed Selia , Deliure
	Ravi Thakker , Cake Factory
	Anil Basantani , Goa Dry Fruits
	Jugal Zaveri , Akkad Bakkad Bombay Boo
	Harshal , Nothing But Chicken
	Nandan Joglekar , The Three Musketeers
	Amrish Arora , Fountain Hospitality
	Rajesh P , Kandoi Haribhai
Specialty Retail	Sushil Kumar , Shree Sai Medical
	Rahul Pabreja , Oragnic Partners
	Ganesh Sathe , Greenline Pharmacy
	Mandar Phalake , Mandar Medical
	Vijay Tekale , Vighnaharta Medical
	Ekta Balani , Madcaps
Facilitator	Vinay Hinge , CMO, Gofrugal
Day 2: Venue - Lotus	
11:30 - 12:30	Next Generation in Customer Experience- Workshop by Microsoft
Speakers	Shaleen Verma , Sr Technical Specialist, Microsoft India
	Sagar Mehta , Solution Consultant - Digital Experience Business, Adobe

For more information, Contact:
 Dr. Hitesh Bhatt,
 Director - Marketing & Communication,
 Cell: +91 9987343344, Email: hitesh@rai.net.in



Retailers Association of India (RAI)

111/112, Ascot Centre, Near Hotel ITC Maratha, Sahar Road, Sahar, Andheri (E), Mumbai - 400099.
 Tel : +91 22 28269527 - 29 | Email: info@rai.net.in | www.rai.net.in | CIN: U91990MH2005GAP151959